



Serving Greater Austin, Westlake Hills, Cedar Park, Round Rock, Georgetown, Leander, Buda, Hutto, Rollingwood, and Lakeway

Contact: Jeffrey Fry, Owner at (512) 632-3080; jxf@keepsafecare.com or Stacey Berlow, Owner at (512) 522-2771; sberlow@keepsafecare.com

Not sure about what Private Duty Agency you want to use? Not a problem. Use this comparison checklist to see if any other agency can compare with Keep Safe Care's advantages. If they do and you decide on another agency, super! If not, please give us a call for a free assessment of your care needs.

Keep Safe Care

Other Agency Name: _____

- ✓ Does your agency pay 2/3s of what the charge a client to their caregivers (\$17 to \$22 per hour)?
- ✓ Does your agency have a Sliding Fee Scale (more care needed, lower hourly cost)?
- ✓ Does your agency have no minimum hours, no minimum weekly fees and no contract required?
- ✓ Does your agency offer a selection of caregivers to choose from prior to starting my care?
- ✓ Does your agency allow me to choose the most compatible caregiver prior to sending them to my house?
- ✓ Does your agency post your hourly caregiving rates online?
- ✓ Can I see my invoices and payments online?
- ✓ Can I make changes to my schedule or care plan directly with the caregiver?
- ✓ Are your agency's caregivers employees (W2s) as opposed to contractors (1099s)?
- ✓ Does your agency have truancy (caregiver no shows) of less than 1%?
- ✓ Is your staff turnover (having new caregivers) less than 5%?
- ✓ Does your agency have an online care plan showing completion of caregiving tasks?
- ✓ Does your agency have an online Care Circle allowing family & friends to participate in and coordinate care?
- ✓ Does your agency have an online messaging system to allow me to communicate with caregivers and management in real-time?
- ✓ Does your agency generate reimbursement statements for Long-Term Care Insurance (LTCI) and Veterans Aid & Attendant Benefits (A&A)